

### **Security & Privacy Insurance Landscape**

November 6, 2014 Federal Advisory Committee on Insurance Catherine A. Mulligan Zurich North America



### Security & Privacy Marketplace



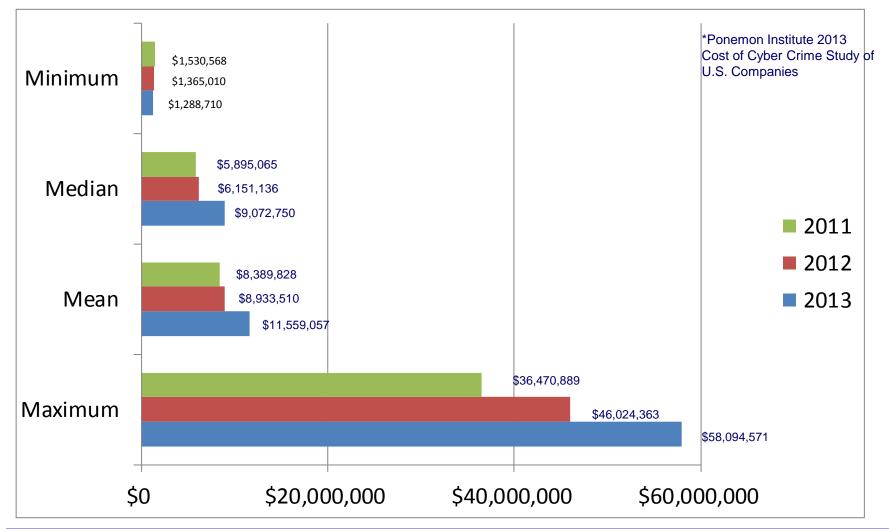
- Estimated \$1.0-\$1.3B GWP market YE 2013<sup>1</sup>
- Buyers of S&P insurance: 35% in 2011, 52% in 2012 and 2013<sup>2</sup>
- Global brokers:
  - 30% increase in new buyers
  - 20% increase in new limits
- New and varied capacity
- Shortening sales cycle
  - New industries
  - Increased BoD awareness
- Emerging exposures
- Loss data is a moving target

- Guy Carpenter's State of the Tech/Cyber market report (2012) and Management Liability Market Overview report 1. (Oct. 2013)
  - Advisen 2014 Information Security & Cyber Liability Risk Management Survey of Risk Managers

2.

### Total Cost Trend of U.S. Cyber Crime 2011 - 2013

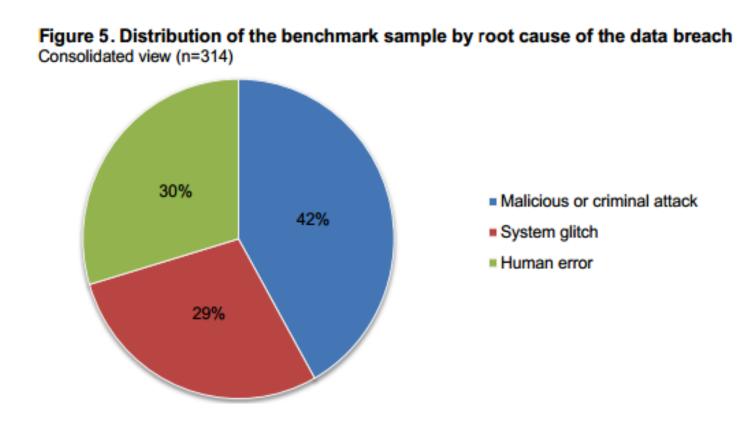




## Cost Per Record Based on Type of Breach



### **Distribution By Cause**



### **Overview of Breach Exposures:**

#### •Crisis Management Costs

- Legal, public relations or other service fees
- Advertising or related communications

#### •Costs of Notification

- Forensic investigation
- Printing, postage or other communications to customers
- Credit monitoring services

#### •Business Interruption Losses

- Loss of Income
- Costs to Recreate Lost or Stolen Data
- Extra Expenses

#### •Regulatory Fines and Penalties

#### •Legal Liability

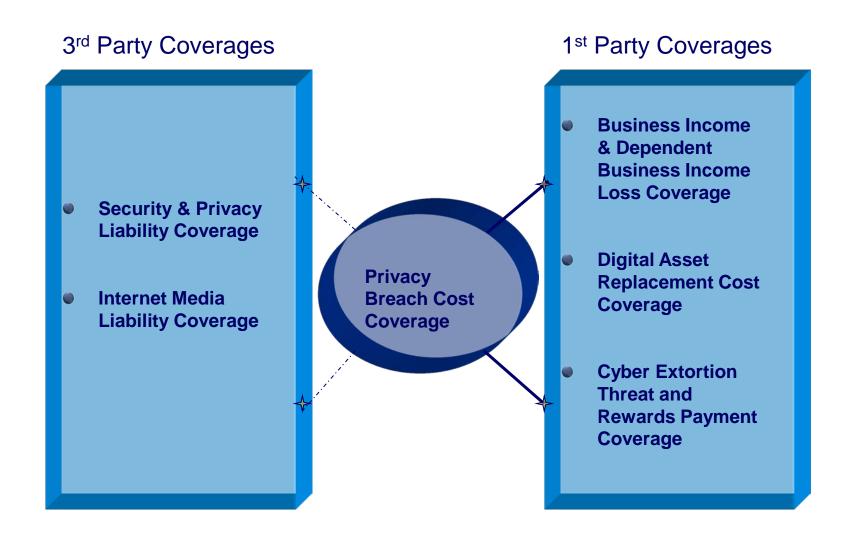
- Class action litigation
- Suits from Customers and Vendors

#### •Reputational Damage



### **Coverage Overview**





### **Other exposures and resources**



### • "C.H.E.W"<sup>1</sup>

- Crime
- Hacktivism
- Espionage
- War
- Hyperconnectivity
  - System-wide risk
  - Local risk
  - Recommendations
  - The Atlantic Council "Risk Nexus" report
- Legislative items
  - State-specific
  - SEC Guidance
  - Executive Order and N.I.S.T. framework



# Thank you